

PROGRAM BENEFITS



Competitive member pricing negotiated on behalf of NOPEC's customers in 200+ member communities.



Numerous product choices and the flexibility to change your rate plan anytime without penalties and fees.



No early termination fees



Same reliable service. Your local utility will continue to deliver your electricity, read meters, manage billing and handle repairs.



20+ years serving and supplying our communities.



100% renewable content electric product offerings.



Peace of mind in a volatile energy market.



April 3, 2023

Dear Electric Customer,

Residents of your community have voted to have their electricity provided through governmental aggregation and your community has chosen to become a member community of the Northeast Ohio Public Energy Council (NOPEC) which will serve as your governmental aggregator for electricity. As an eligible customer, **you will be automatically enrolled in NOPEC's program and do not need to take any further action to receive exclusive member pricing for your home or business** through our chosen supplier NextEra Energy Services Ohio, LLC ("Supplier"), for 36 months from your June 2023 meter read date, as described in the enclosed Terms and Conditions.

Program Details

For NOPEC's Standard Program, your initial price from your June 2023 to your December 2023 utility meter read date(s) will be \$0.0645 per kWh (6.45 cents per kWh). After your December 2023 meter read date, your price will be NOPEC's Standard Program price and may change from month to month but not more than once in a 30-day period for the remaining term of the contract and will be published on NOPEC's website (www.nopec.org/electric) at least 30 days prior to its effective date. Supplier and NOPEC determine the Standard Program price based on numerous factors. The price may vary after your December 2023 meter read date based on these factors, which are described in detail in the attached Terms and Conditions.

Enrollment Options

You do not need to take any action to enroll in NOPEC's Standard Program. However, if you decide not to participate, you must sign, date, and return the enclosed form to us, either by mail or fax to 440-774-4422, or by contacting us by telephone at 1-855-667-3201 by **May 2, 2023** and you will be provided service from your utility at its Standard Service Offer until you choose to take service from a competitive supplier.

Additional Product Choices

As an alternative to the Standard Program, you can also choose our Monthly Variable Price product; the price will be 4% (for commercial customers) or 6% (for residential customers) less than your Utility's Price to Compare. Enrollment in the Monthly Variable Price is limited to 2.5% of NOPEC customers in the utility territory and therefore subject to availability.

In addition, NOPEC has other product options, including market-competitive 12 and 24-month fixed term pricing and 100% renewable products.

Please call 1-855-667-3201 or visit www.nopec.org/electric for more information on these products. To enroll in one of these product alternatives, you must call us at 1-855-667-3201.

We look forward to serving you.

Questions?

Visit www.nopec.org/letter or call NOPEC's 24/7 Customer Care Center: **1-855-667-3201**

You are receiving this notice because you have the right to opt-out at least once every three (3) years for electric without penalty. All eligible customers in member communities are automatically included in the program unless you opt-out by **May 2, 2023**. All prices are exclusive of sales and other applicable taxes and utility charges.

Should you cancel service with the Supplier and return to standard offer service with Utility, you may not be served under the same rates, terms and conditions that apply to other Utility customers.