

# South Russell Police Department At-Risk Resident Platform

The At-Risk Resident Platform is a *voluntary* registry to provide detailed information about family members experiencing physical, mental, and emotional diseases, conditions, or impairments.

Our officers can access these personal profiles in real-time, becoming aware of unique specifics to deliver better service during regular contacts and crisis events.

Common examples of At-Risk members are people who are hearing-impaired/deaf, visually impaired/blind, as well as persons with Autism Spectrum Disorder.

It's important to stress that diseases, conditions, and impairments are not what classify persons as At-Risk. Rather, it's the information gap between these residents and first responders that creates opportunity for ineffective communication.

This cooperative effort between South Russell Police Department and our residents helps ensure every person receives service considerate of his or her needs.

### How to Sign Up!

- 1. Go to the Village of South Russell's website, at www.southrussell.com.
- 2. Scroll down on the homepage and select the At Risk Resident icon.
- 3. You will be redirected to the Frontline PSS webpage for South Russell Police. Click on the "Submit Now" button.
- 4. Fill out the profile entry. Helpful information and tips are included on the back side of this sheet.
- 5. That's it! A South Russell Police Officer will contact you soon to welcome you to the program.



South Russell Police Department 5205 Chillicothe Road South Russell, OH 44022

#### Frequently Asked Questions

Q: Who is eligible for this program?

A: Village of South Russell residents and all students of Chagrin Falls Exempted Village Schools.

Q: What information does my profile share?

A: At-Risk member profiles contain the following items so officers may better serve you:

- Demographics (Age, Gender, Race, Ethnicity)
- Physical traits (Hair/Eye color, Height, Weight)
- Personal contact and emergency contact information.
- Medical information
- Behavioral information
- Up-to-date photo for identification

Q: Who can see my information?

A: South Russell Police Department officers and our dispatchers are the only authorized personnel to view profiles.

Q: I am under the age of 18. Can I register myself to the At-Risk Resident program?

A: No. A parent or guardian must register dependents.

Q: How much does the At-Risk Resident program cost? A: It's free!

Q: Do I need to register every year?

A: No. A South Russell police officer will contact you yearly to confirm you would like to remain in the program and check for updated information.



## @southrussellpd

"This program leverages information sharing, technology, and trust to further connect South Russell Police Department and the great community we serve. The design of the At-Risk Resident Platform allows our officers to intentionally build relationships with these members in everyday life, while also providing a resilient foundation for crisis events. For first responders, it's so incredibly important to meet people where their needs are during a challenging situation. The At-Risk Resident Platform charts a course to ensure each person in the Village of South Russell and Chagrin Falls Exempted Village Schools receives that level of service. We're thankful for your support and can't wait to meet you and your families."

Patrolman Kevin Spackman South Russell Police Department At-Risk Resident Program Coordinator

#### Did You Know?

Each South Russell Police Department cruiser carries a sensory bag filled with items to aid persons with Autism Spectrum Disorder and those who have experienced trauma.

Contact Information

Non-Emergency Phone — (440) 338-7611 Email — police@southrussell.com

